

OFFICIAL

ASSURANCE OF MEDICAL TRANSPORTATION

Necessary transportation of recipients to and from providers of services is assured by payment for transportation by private individual, common carrier, wheelchair van or ambulance.

The CHAP Aide, eligibility worker or social worker at the local District Office informs Medicaid recipients of the availability of necessary medical transportation coverage. The CHAP Aide, eligibility worker or social worker also provides as much help to recipients as needed in making necessary medical transportation arrangements.

Free transportation is used whenever available. However, payment for necessary medical transportation is not denied, delayed, or withheld until free transportation plans are developed. When free transportation is unavailable, the least expensive mode of travel suitable to the medical needs of the recipient is employed.

A private individual, including a recipient or a member of his family, may use his own car for necessary and reasonable medical transportation. Reimbursement is provided at a rate established by the Office of Medical Services.

Payment for medical transportation by common carriers is the usual and customary fare charged to all other customers. Taxis are considered private transportation and paid accordingly.

Wheelchair van transportation must be certified as medically necessary by either the recipient's physician or charge nurse/nurse supervisor.

Ambulance transportation must be certified as medically necessary by a physician, physician assistant or advanced registered nurse practitioner.

Payment for ambulance and wheelchair van transportation is made in accordance with rates established by the Office of Medical Services.

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